



General rules:

ABSOLUTE SILENCE AFTER 22H00 PLEASE. ALGEHELE STILTE NA 22H00.

NO pets allowed on the Resort

**ONLY GUIDE DOGS**

### Chalets/Flats

Please remember to bring swimming and bath towels, personal toiletries, cleaning products & dishcloths with you as these are not provided for in our chalets.

Note under no circumstances are more than 4 people allowed in a 4 sleeper, 5 people in a 5 sleeper and 6 people on a camping site. This includes children of all ages.

Our restaurant might be closed out of season as we cater for school or conference groups. Our kiosk will be open (please check our trading hours to avoid disappointment).

Only two motor vehicles per chalet or camping site are permitted. Prior bookings for additional vehicles are R40 per day.

### Rules for camping:

- Children under 6 using the ablutions, must be accompanied by an adult. Keep this area clean after use please.
- Ground covers – only woven covers allowed
- No inflatable swimming pools may be used on the sites.
- No private tumble driers or washing machines are allowed. A laundry facility is available on the premises.
- Parking on an adjacent site is not permitted.
- Only 1 electrical point is available per site – no extension cords may be used to adjacent sites.
- The gravel beneath the tap point is not a drain – please don't wash fatty items in this area.
- Please bring your own braai. We rent out braais at R30 per day.

### Visitors in season & long weekends: camping & chalets

- Visitors must be booked for at the office during office hours. R40 per vehicle per day, R40 per adult and R20 for kids u/13 (only toddlers under 6 years and baby's free) per day . Visitors are permitted on the resort only between 08:00 to 20:00 and only if the resident has paid in full.
- If you are not 6 people on your camping site/ 4 in your 4 Sleeper/ 5 in your 5 Sleeper, You can add your visitors to what your booking total consists of and only pay for the vehicle R40 per day.

### Visitors for long term campers "Out of Season"

- Only two vehicles per camping site and one caravan is permitted.  
Visitors must be booked for at the office during office hours. R40 per vehicle per day, not more than 6 people per site.  
Visitors are permitted on the resort only between 08:00 to 20:00 and only if the resident has paid in full.
- Long term camping is only for 2 people. The booking may not exceed 3 months
- 1 month/2months/3months packages must be paid in full before arrival
- The tariff for long term packages will be adjusted if it runs through a long weekend and / or a season period.

No music to be played from any vehicles.

Any damages, breakages or loses will be charged to guests.

A cleaning fee will be charged for dishes left dirty on departure.

On leaving, please switch off the stove, close all windows, draw the curtains and lock the door. Please do not forget to hand in your key at the security gate. **Departure time: Strictly before 09h00.**

***Please see our cancellation policy on our payment policy document***

No refunds can be made if chalets or camping sites are not occupied for the full period booked.

We hope you enjoy your stay at TO Strand and the time away will be blessed.